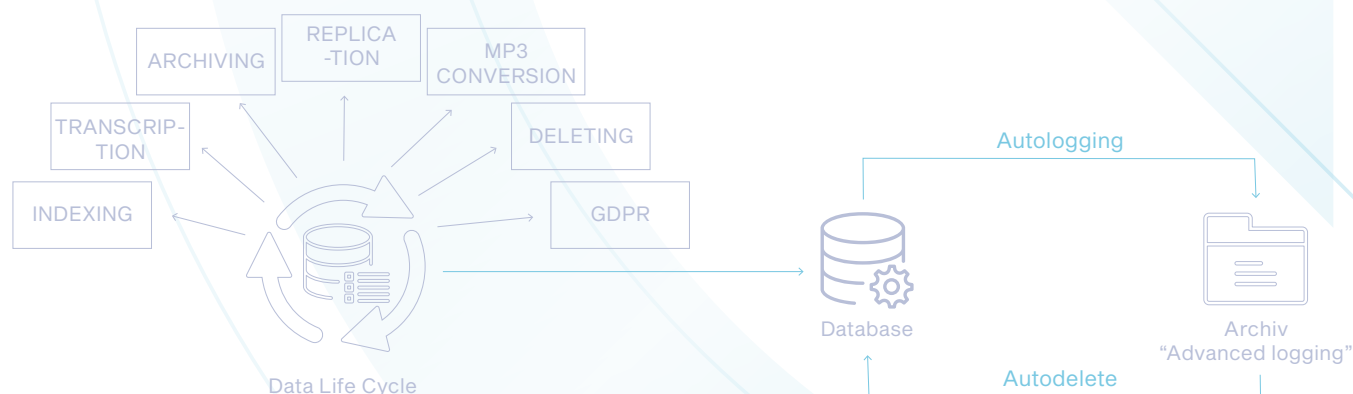


## ReDat Advanced Data Management

### Module for advanced management of recorded data

**Module of the ReDat eXperience application server, provides access to an extended set of functions for working with stored data, both voice, screen, and metadata. Requirements for these processes very often result from the need for security and supervision of data, either due to company standards or from the introduction of relevant legislation. The module fully guarantees the compatibility of the ReDat system with GDPR legislation.**

ReDat Recording Systems, provides a sophisticated system for recording voice, screen and other relevant data. The system automatically analyzes the data to make it available to system users in a clear and structured way.



#### KEY FEATURES

- Support of the GDPR processes (export, report, erasing of personal data)
- Data protection (anonymization or encryption)
- Integration from / into the third-party information systems
- Advanced transaction logging

The module also allows the generation of advanced logs recording “data life”, ie. detailed and structured information about the user and data processing services ReDat.

#### PROCESSES WITHIN MODULE

Processes within ReDat Advanced Data Management are controlled by GUI or API. A task is created for each individual request in the process, which is automatically processed and it is possible to query its status or download the results of its activities. After the task has been successfully processed and the set time has expired, the task expires. When expired, all key job and customer data is stored in the archive log and all database information is deleted. If the job is not successfully defined for a certain time, it expires.